



## Travel Health Advisory: Coronavirus Update

Pleasurebent Tours shares the concerns of all our travelers around novel coronavirus (COVID-19). The health and safety of our customers and staff are always our top priority. We would never place anyone in danger on any of our tours or cruises. We want to be as flexible as possible and give you peace of mind for upcoming tours. There are many questions and unknown factors but we are still planning for the future. Stringent travel bans are currently being put into place to get past this crisis as safely and quickly as possible.

We continue to follow the advice of ground operators, government travel advisories, World Health Organization (WHO), Centers for Disease Control and Prevention (CDC), and the Cruise Lines International Association (CLIA). We will evaluate all upcoming tour activities on a rolling basis and have postponed tour briefings. If you don't see your tour listed below, the tour is still scheduled as planned but is on a "Wait & See" basis.

### Destination Tours

- **Catalina Island & Whale Watching** – originally set for March 23-27, is rescheduled for September 21-25, 2020.
- **Skagit Tulip Festival & Seattle** – originally set for April 15-20, has been rescheduled for April 14-19, 2021.
- **Canyon de Chelly & Monument Valley** – originally set for April 22-26, has been rescheduled for October 16-20, 2020.
- **Durango, Silverton & Ouray** – originally set for May 18-23, has been rescheduled for August 9-14, 2020.

### Day Tours & Theatre Excursions

- **Hummingbirds & Arizona History** – originally scheduled for March 13, has been rescheduled for October 16, 2020.
- **Chicago @ the Arizona Broadway Theatre** – originally set for March 26, will be rescheduled for a later date.
- **Wrigley Mansion Brunch & Titanic Exhibition** – originally set for March 29, will be rescheduled for a later date.
- **Chicago Cubs vs Arizona Diamondbacks at Chase Field** – originally set for May 3, will be rescheduled for a later date.

Unfortunately, travel insurance does not cover pandemics, travel bans or the coronavirus. With that in mind, we do plan to operate the rest of the Spring and Summer tours, as it stands today. We will continue to stay positive and provide relevant, timely and factual information. If travel bans continue and prevent us from traveling, we may have to reroute the itinerary or postpone the entire tour.

In lieu of losing funds for both our customers and us, we are rescheduling tours to a future date in 2020 or 2021. We will extend booking deadlines and payment due dates when we can, and to avoid penalties are allowing a transfer of customer payments to a future tour. We will continue to evaluate additional ways to give you options to book Pleasurebent Tours in this fluid environment and appreciate your flexibility in working with us in these extraordinary circumstances.

Our staff is available during business hours to answer your questions at 520-325-8839 or [info@pleasurebenttours.com](mailto:info@pleasurebenttours.com). If we are on a call, please leave a message and we will get back to you quickly. We will update our website regularly and plan other communications so you can book with confidence.

Thanks for your ongoing patience, understanding and trust. We look forward to continuing as your preferred tour company as we progress through this period.

*The following provides additional background on travel and COVID-19:*

This site has WHO's "myth busters" about [travel and the coronavirus](#).

For further and current information, we recommend visiting the below sites:

- <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

## FAQs

### **What is happening around the country to assure travelers' safety?**

Heightened health screening is in place for boarding all cruise ships and at all airports receiving international flights. Any passenger arriving from a location where there is any known incidence of the coronavirus is being placed in 14-day quarantine.

### **What is Pleasurebent Tours doing to ensure my safety?**

Our chartered deluxe motor-coaches are cleaned and disinfected before every tour and daily during tours. Hand sanitizer is available on the coaches and drivers are encouraging passengers to actively keep their hands clean and germ free. The coach company is cleaning all high-touch areas with hospital-grade disinfectants daily.

### **Will warmer weather stop the spread of the Coronavirus?**

We do not know for certain. It appears that COVID-19 is transmitted in the same fashion as the flu and common cold and those infections plummet in the summer.

### **What can I do to make sure I stay healthy at home and while traveling?**

The CDC always recommends everyday preventive actions to help prevent the spread of respiratory diseases, including:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick.

- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Currently, the CDC does not recommend that people who are well wear a facemask to protect themselves from respiratory diseases, including COVID-19.
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing your nose, coughing or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Always wash hands with soap and water if hands are visibly dirty.

### **Is it safe to fly?**

Exposure to potentially sick person is a risk in any public venue. The airlines are taking specific action to make sure their planes are clean.

### **How widespread is the coronavirus in the U.S. and internationally?**

As of March 20, there are now over 15,200 confirmed cases of the virus in all 50 states. Internationally, more than 254,000 cases have been confirmed.

### **How does that compare to incidents of flu?**

So far, the coronavirus has led to over 269,700 illnesses and more than 11,200 deaths worldwide. But that's nothing compared with the flu, also called influenza. In the U.S. alone, the flu has caused an estimated 32 million illnesses, 310,000 hospitalizations and 18,000 deaths this season, according to the CDC.

### **What does my Travelex Insurance Services Plan cover?**

There is no coverage under Travelex Insurance Services plan or other travel insurance plans due to the COVID19. Cancelling travel due to "fear" of COVID-19 (or the flu or any illness) isn't covered by travel protection plans. However, should travel be delayed, canceled, or interrupted, there would be coverage as specified in the policy documents. For customers whose travel plans are impacted by the government travel warnings and restrictions, Travelex may allow the traveler to apply the policy to a new or rescheduled trip. Please contact Travelex Customer Solutions at 800-228-9792 or [customersolutions@travelexinsurance.com](mailto:customersolutions@travelexinsurance.com) for further details on this option.

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